



a new you

A New You weekend workshop – Terms and conditions

- 1. Confirmation of places:** Bookings will only be accepted and a place confirmed once a non-refundable deposit of £100 has been paid.
- 2. Payment of workshop fee:** The workshop fee must be settled in full one calendar month or more prior to the start of the workshop. If this payment is not received we reserve the right to offer the place to another participant.
- 3. Cancellation policy:** We regret that refunds for workshop fees are not available for cancellations made less than 2 weeks prior to the beginning of the workshop. If a cancellation is made between 2 weeks and one calendar month prior to the start of the workshop, 50% of the fee will be refunded. A full refund minus a £25 administration charge will be available for cancellations made one calendar month or more prior to the start of the workshop. Cancellations in exceptional circumstances will be considered if put in writing to Sarah Rozenthuler.
- 4. Transfer of booking:** If a participant cannot attend the workshop they are entitled to transfer to another weekend workshop (subject to availability) one calendar month or more prior to the start of the workshop. Transfers cannot be less than 2 weeks prior to the start of the original workshop. If a suitable workshop date cannot be found the participant must cancel their booking (see cancellation policy).
- 5. Substitution:** If a participant cannot attend the booked workshop and we have been notified one calendar month or more prior to the start of the workshop, they are entitled to have a replacement participant attend in their place as long as that person completes and signs a registration form. The full workshop fee will be applied.
- 6. Fees:** Our fees do not include VAT as we are not a VAT registered company.
- 7. Waiting list:** If the workshop is full at the time you register we will put your name on a waiting list and contact you if/when a place becomes available. If a place does not become available, we will let you know of dates of future weekend workshops.
- 8. Your wellbeing:** Our workshops are based on teaching and practising spiritual principles. We do not offer any therapy or medical services. By registering for this workshop you accept full responsibility for your physical, mental, emotional and spiritual wellbeing whilst participating in the workshop.
- 10. Data protection:** By providing the personal information on the registration form you are agreeing to us processing and holding it only for the purposes stated in our Data Protection Act registration. The e-mail address you have provided will be used to communicate with you in

matters relating to your workshop registration. We will send you occasional newsletters from which you can unsubscribe at any time.

11. Your privacy: We do not share your personal details with anyone except the facilitators involved in this event.

12. Photography: We will take photos at the workshop once participants have settled in and we have checked that we have their consent. If you do not want to have your photo taken, please let one of the facilitators know and we will not take any photos that include you. We will share some of the photos taken with all participants after the event. Some of the photos may be included on our website or blog. You are welcome to take photos for personal use whilst the workshop is not in progress provided that the people being photographed have given their consent.

13. Audio and video recording: The event will not be recorded using audio or video equipment to protect the confidential nature of the sharing amongst participants. Recording by participants is not allowed.